

# ServiceSchedule

Norfolk Urchin

Winter 2014/15

We are pleased to be able to offer a comprehensive servicing and storage programme for the Norfolk Urchins during the coming winter. However, due to the heavy work load already booked in to our yard for this coming winter, we advise you to book EARLY to ensure that space for your boat is reserved.

We are able to offer the standard service which covers all essential maintenance points and the more advanced 'Superior' service that will bring your boat back to 'as new' standard. Please find enclosed full details of these services which is fully comprehensive, covering all annual aspects of maintenance. 'Superior' services are fully warranted against defects in parts or workmanship.

Our charge for the standard service will be £1,195.47

Our charge for the superior service will be £1,863.89

These above figures will include:

- All materials for the work scheduled (unless specified)
- Hire of heavy duty winter cover
- Up to 6 months storage for boat and trailer
- Engine servicing and winterising

We will collect and deliver boats to their moorings at no extra cost providing there are no delays, i.e. mooring is a long distance from slip or a mariner holds up launch and delivery, these things may incur an extra charge.

1. Our charge for recovery and de-rigging is £119.30
2. Our charge for rigging and launching is £119.30
3. Our charge for haulage is £1.22 per mile (on the basis of round trip mileage). Minimum charge is £109.80
4. Please advise us of any additional work, or special repairs needed well in advance because it is often difficult to undertake additional work when the servicing has been completed. If we find additional work is required over and above our standard schedule this will be undertaken at additional cost and detailed on our invoice. If you require a quotation prior to any extra work being undertaken, please indicate this on the booking form.
5. We are unable to offer insurance cover for vessels and trailers stored in our yard during the winter. However, most marine policies will automatically cover this.
6. The cost of servicing a road trailer in accordance with the enclosed schedule will be £147.10. Please advise us if you require your road trailer to be serviced.
7. The amount of work required on each boat obviously depends on the condition of the boat. If we consider, therefore, that any item on the service schedule is not required, we will credit the labour and materials involved and this will be detailed on our invoice.
8. All work will be invoiced on completion and payment will be due within 14 days. We will be unable to release a boat from our yard or return her to a mooring without full payment having been made.

If you would like us to service and store your boat, please complete the enclosed booking form and return it to us as soon as possible.



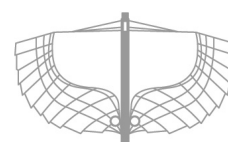
# ServiceSchedule

Norfolk Urchin

Standard 'A' service



1	Remove all owner's equipment and put into store	28	Check for gelcoat damage on topstrake and topsides and repair at extra cost if necessary
2	Remove sole boards and pressure wash	29	Check for gelcoat damage on interior mouldings and repair at extra cost if necessary
3	Thoroughly pressure wash boat inside and out	30	Check seals around cave lockers and replace if necessary
4	Dek Rens topside gelcoat to remove discolouration above waterline	31	Carefully clean all interior gelcoat surfaces with special attention seat battens
5	Remove sails and send away for valeting and repairs as necessary	32	Clean forward locker and rear locker and cave lockers
6	Remove all rigging from the mast and check shackles (replace if necessary at extra cost).	33	Check for water in buoyancy chambers (and under forward locker). Re-fit and grease bungs. If more than a little water is found, water test buoyancy system and locate problem
7	Service outboard engine in accordance with manufacturer's schedule, winterise and store for up to 6 months	34 ... 38	Strip down all varnish on tiller (34), mast (35), rudder (36), gaff (37) and boom (38) and then prime and re-varnish with a minimum of 4 coats varnish (damaged areas only). On intact areas of varnish rub down and apply 1 full coat varnish
8	Check covers and send away for repairs (at extra cost) if required	39	Oil turn buttons on sail cover and cockpit cover
9	Dismantle rudder and fit new downhaul	40	Oil jib piston hanks
10	Check rudder fittings for excessive wear (replace at extra cost if required)	41	Check no rope ends frayed - burn/whip ends as necessary
11	'Skarsten' and sand all woodwork as necessary (including seat battens)	42	Oil snap shackles for jib
12	Apply 2 coats special TEAK TREATMENT to all interior woodwork	43	Check burgee (and replace at extra cost if required)
13	Apply 2 coats special TEAK TREATMENT to seat battens	44	Check sail ties (and replace at extra cost if required)
14	Apply 2 coats of special TEAK TREATMENT to rubbing strakes and gunwales	45	Reload owner's equipment back into boat
15	Treat sole boards with 1 coat clear preservative all over	46	Refit rigging onto spars, seize shackles and load spars onto boat. Cover boat and put into store for up to 6 months
16	Check centre-board cleat (both springs and worn teeth). Replace at extra cost if required		continued ...
17	Check jib cleats (both springs and worn teeth). Replace at extra cost if required		PLEASE NOTE We will Step mast and set reefing lines at extra cost if necessary. This is included in the launch cost if we launch your boat.
18	Check cove line and touch-up as necessary		
19	Re-antifoul hull with 1 coat top quality antifouling paint		
20	Check buoyancy tank bungs. Replace at extra cost if required		
21	Fit new 'O' rings to buoyancy tank bungs		
22	Check tank inspection hatches and fit new 'O' rings		
23	Check bilge drain bung (if fitted) and replace washer if necessary		
24	Pressure wash and clean all clean covers, all running and standing rigging and jib and main sheets		
25	Power polish topside and topstrake gel-coat surfaces to remove discolouration and minor scratches		
26	Power polish interior gel coat surfaces		
27	Clean topside gelcoat		

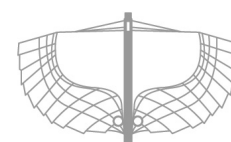


# ServiceSchedule

Norfolk Urchin  
Standard 'A' service



In Spring		Trailer Service	
47	Remove Cover and clean boat inside	57	Lubricate all moving parts
48	Apply 1 final coat special TEAK TREATMENT to all interior woodwork	58	Remove and ease keel rollers and re-grease axles. Replace split pins as necessary
49	Apply 1 final coat special TEAK TREATMENT to all seat battens	59	Replace all worn keel rollers and guide rollers as necessary (at extra cost)
50	Apply 1 final coat special TEAK TREATMENT to rubbing strakes and gunwales	60	Remove and replace all wheel bearings and seals
51	Replace rigging and seize all shackles	61	Check tyre pressures and tyre wear
52	Bend on sails, reefing lines etc.	62	Touch up any rusting metal with galvanising paint
53	Loctite mainsheet shackle	63	Treat rust on wheel rims
54	Run engine for 5 minutes in test tank and fill tank with petrol	64	Check wheel studs and replace at extra cost if necessary
55	Check burgee and replace at extra cost if required	65	Store for up to 6 months
56	Load on trailer and lash down ready for transport	66	Road test with boat loaded in Spring

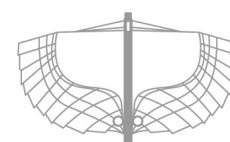


# ServiceSchedule

Norfolk Urchin  
Standard service



1	Remove all owner's equipment and put into store	28	Check seals around cave lockers and replace if necessary
2	Remove sole boards and pressure wash	29	Clean forward locker and rear locker and cave lockers
3	Thoroughly pressure wash boat inside and out	30	Carefully clean all interior gelcoat surfaces with special attention seat battens
4	Dek Rens topside gelcoat to remove discolouration above waterline	31	Check for water in buoyancy chambers (and under forward locker). Re-fit and grease bungs. If more than a little water is found, water test buoyancy system and locate problem
5	Remove all rigging from the mast and check shackles (replace if necessary at extra cost).	32 ... 34	Strip down all varnish on tiller (34), mast (35) and rudder (36) and then prime and re-varnish with a minimum of 4 coats varnish (damaged areas only). On intact areas of varnish rub down and apply 1 full coat varnish
6	Service outboard engine in accordance with manufacturer's schedule, winterise and store for up to 6 months	35	Oil turn buttons on sail cover and cockpit cover
7	Check covers and send away for repairs (at extra cost) if required	36	Oil jib piston hanks
8	Dismantle rudder and fit new downhaul	37	Check no rope ends frayed - burn/whip ends as necessary
9	Check rudder fittings for excessive wear (replace at extra cost if required)	38	Oil snap shackles for jib
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